

Global Ventures Australia

ABN 77 065 255 763

Eco-Core Natural Stone Veneer CARE AND MAINTENANCE

SECTION 1 COMPANY IDENTIFICATION

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SECTION 2 CARE AND MAINTENANCE

Storage and Handling	<p>Eco-Core Natural Stone-Veneer is a real and natural slate product and it is as porous as any natural slate would be. The slate may absorb the oils found on your hands and fingers. Follow the cleaning instructions to remove any smudges. Wearing gloves when handling these materials will minimize the amount of cleaning required.</p> <p>Sheets should be stored flat, never upright or diagonally against a wall or table, preferably in a slightly elevated level surface. It must not be subjected to extreme temperatures and must be stored away from water and moisture especially before it is sealed. When not working on them, it is best stored in the original packaging with cover sheets top and bottom until it is needed.</p>
Cleaning and Maintenance	<p>Any impurities splashed or spilled on the Stone-Veneer should be removed as soon as possible. In doing so warm water and a lightly moistened lint free cloth often suffices. If the impurity or stain is not easily removed we recommend washing the surface with a soft lint free cloth moistened with a mild dish washing liquid and warm water solution. Never use abrasive cleaning materials or implements. Do not use any corrosive or strong solvents that may damage the surface. Avoid the use of acetone or trichloroethylene for cleaning purposes. Use of abrasive cleaners, powders, scouring pads, steel wool, sandpaper etc. can damage the finish and make the surface susceptible to staining. Do not place hot objects such as kettles, pots or appliances directly onto the surface, use a trivet or a cork board. Do not cut directly on the surface as it may leave a permanent mark.</p> <p>If the Stone-Veneer is being used in any wet areas such as kitchen backsplashes, near a food preparation area or sink it needs to be sealed with a suitable waterproof coating. Bacteria and everyday stains and dirt can accumulate in the slate's pores making it difficult to clean. The natural minerals present in your water can also accumulate in the stone's pores. This is most noticeable in bathroom applications and shower/bath areas.</p> <p>There are a variety of stone sealers on the market today and when applied according to the manufacturer's recommendations will seal the pores on the Eco-Core Natural Stone-Veneer surfaces.</p>
Touch Up	<p>Real slate will scratch when dragged across another piece of slate or a hard object. Many times what you see is the residual stone dust from the scratch. Cleaning as stated above will remove the stone remnants. A deeper scratch, however, may not be improved by cleaning.</p> <p>As Stone-Veneer is a real slate stone there will be natural inconsistencies, fractures, color and surface variations and imperfections visible on the surfaces. These are quite normal and do not constitute as faults or imperfections.</p>

If you have any concerns regarding this please contact Global Ventures Australia before proceeding any further.

The information presented herein is supplied as a guide to those who handle, install or use this product. It is important that the end user makes a determination regarding the safety procedures utilized during use of this product and ensure they are adequate. Our application of written or spoken technical recommendations that we use to support the buyer / processor is based on our experience, according to the current state of knowledge in science and practice and are not binding and shall not establish a legally valid contractual relationship, and no additional obligations under the purchase contract.